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This technology enables users to manage enterprise data, applications, and desktops through secure, centralized deployment to any user device. U.S. Department of Veterans ... raportal.vpn.va.gov Login with your PIV Card: Choose this option if you are a new user (or setting up a new computer) and need to download CAG User Guides and/or Windows and Macintosh OE Bundle Packages: Choose this option if you prefer to login using VA assigned Windows credentials. Choose this option if you prefer to login using your PIV card. I am using citrix to access the veterans affairs CPRS. I can Jul 13, 2012 : I am using citrix to access the veterans affairs CPRS. I can log in and see the applications but when i click the CPRS icon, CPRS doesn't launch. I didn't previously have this problem. I ... Remote Access - VHA National Desktop Library Access library resources from home or away from work without VPN by using an Athens remote access account. An Athens account allows you to access library resources with a single username and password when you are not on the VA network. Some resources are not available through Athens. For a list of ... Veterans Affairs Network Security Operations Center Remote ... Veterans Affairs Network Security Operations Center ... This document provides information on how to connect a device to the Veterans Affairs (VA) Citrix Access Gateway (CAG) remote access solution. This guide is for devices using Windows ... Login to one of the . CAG. s, and the screen below will appear if the Citrix Receiver has not ... About 2,920,000 results DigitalVA: VA Remote Access Information stands for Citrix Access Gateway and its purpose is to provide remote access from a personal PC (non-GFE equipment). The Citrix Access Gateway provides access to a virtual desktop and basic applications like email and Skype as well as the most used applications by VA end users. The current CAG URL is : Using CAG on Windows to VA Citrix Access Gateway (if you created a bookmark in the earlier instructions, then just use that. U.S. Department of Veterans Affairs 810 Vermont Ave., NW Washington, DC 20420 1-800-698-2411. Digital VA. An official website of the U.S. Department of Veterans Affairs.Veterans affairs citrix access gateway affairs citrix access gateway In order to have access to the CPRS computer system from outside of the VA network, faculty and residents should apply for Citrix Access Gateway (CAG) remote access.VA Remote Access Information » Veterans Affairs Citrix ...VA Remote Access Information » Veterans Affairs Citrix Access Gateway 2020 (Jan 28, 2021) GFRERER: My initial concern was around remote access, the ability to scale up to 100 James Gfrerer CIO, Department of Veterans Affairs VA Tackles a 'Once in a Century.CAG (Citrix Access Gateway) / VPN Basics: 79a-8bp7xrvr.vacloud.us/groups/docs/revisions/588da77Accessing the Citrix Access Gateway (CAG) Although detailed instructions will be provided from the ISO for VPN access, the following steps may be a little bit more straight forward. Assuming you have a confirmed VPN account, perform the following: 1. Open your internet browser. Supported browsers: Internet Explorer (between 6.0 and 8.0.)VA Remote Access Information - Veterans Affairs Citrix ...U.S. Department of Veterans Affairs ... 2021 VA signs \$15M contract for Citrix IT Services and support amid Due to the COVID-19 pandemic, VA has seen the Citrix Access Gateway (CAG) 83,000 users to over 170,000 users between January and April 2020.". 19 CAG Gateway VA VA. Feb 18, ...How to Access National Citrix Access Gatewaywww.ncacvso.org/wp-content/uploads/2012/04/How-to-access-National-CAG.docFor all issues related to National Citrix Access Gateway, please contact your specific VA Tier 1 Help Desk. Title: How to Access National Citrix Access Gateway Author: xp Last modified by: etruessdale Created Date: 4/24/2012 5:39:00 PM Company: Dept. of Veterans Affairs Other titles: How to Access National Citrix Access Gateway ...Download Citrix Gateway Veterans Affairs Access 2019 Affairs Citrix Access Gateway 2019. Download Citrix Gateway - Citrix. Citrix Gateway (NetScaler Unified Gateway) ... Permanent fixes for CVE-2019-19781 GATEWAY versions 13.0, 12.1, 12.0 and 11.1 are available now in this ... www.citrix.com. Citrix Workspace app for Mac. 6 Apr 2020 ...Veterans Affairs Citrix Access Gateway 2020: Latestest News ... Affairs Citrix Access Gateway 2020: LiveM Hot News Business Technology Entertainment Sports Politics Science Celebrities Economy Education Environment Flfy. Latestest News. New Cardinals WR AJ Green refreshed by move to Arizona, ready to 'have fun again' Noctua Announces First Cooler in Redux Series, NH-U12S Redux: introductionThe VA offers remote desktop access to VA network resources through a Virtual Private Network (VPN) utilizing the Citrix Access Gateway (CAG). CAG can be used from any accessible computer with an internet connection.By having a VPN account, you can access the Omaha Desktop to run common applications found already on all VA computers (i.e. Vista, CPRS, MS Office Suite). You will also be able to access shared drives like your P: drive, S: drive, and the Research Server. Additionally, the MS Outlook e-mail client can be used to access your VA e-mail, and intranet sites, including SharePoint, can be accessed.When you VPN in to the VA network, you can do nearly all computer-related tasks through CAG that you might do at an actual VA desktop computer with three exceptions: File transferring (from one desktop to another), printing to local or LAN printers, and a limited desktop profile (storage space for files and shortcuts placed on the remote desktop).VPN and VA network accounts are managed separately. It is recommended that you log in to CAG periodically. After 90 days of inactivity, the VPN account will be disabled.Requesting a VPN AccountPlease follow these steps to request and establish a VPN account from the Information Security Officer (ISO)1. Using a VA computer, go to the following website: is behind the VA firewall and cannot be accessed from outside the VA network.2. Read the instructions and documentation for usage policies.Accessing the Citrix Access Gateway (CAG)Although detailed instructions will be provided from the ISO for VPN access, the following steps may be a little bit more straight forward. Assuming you have a confirmed VPN account, perform the following:1. Open your internet browser. Supported browsers:Internet Explorer (between 6.0 and 8.0.)Mozilla Firefox (3.6.x.x and above.)Safari on Mac (5.0 and above.)2. Open the browser's internet option dialog3. From the Internet Options window, select the Advanced tab. Scroll down to the "Use TLS 1.0" selection and be sure it is checked as shown.4. 1) Select the Security tab. 2) Select Trusted Sites and then 3) click on the Sites button5. One at a time, add the following websites to the Trusted Sites Zone: /lvacagwest.vpn.va.gov :/lvacagnorth.vpn.va.govUncheck box labeled "Require server verification (https) for all sites..."6. Click "Close" and click "OK" to close the internet options dialog.7. Enter OR into the browser's address bar. Enter if you are using a MAC. Press Enter.8. You'll be presented with the CAG ScreenEnter your VA Windows login credentials in the form of DomainUsername (i.e. vha23lvhaomauser).9. If logging in for the first time on the computer you are using, you will be prompted to install Citrix XenApp.10. The Plug-in for your web browser will download and install.Internet Explorer v6.0 – 8.0 and Firefox v1.x – 5.x are the currently supported browsers with this plug-in.Supported operating systems include Windows 7, XP, Vista, Mac OS X v10.4-10.6 (32 & 64-bit)11. Once the plug-in has been installed, the VISN resource page will be displayed.Click on the Desktops tab12. Click the OMA-DESKTOP13. After Citrix establishes a connection with the VISN 23 desktop, you will see something like this:14. To log off, close the remote desktop itself.Or, click on this icon on the desktop: Next: Disconnect from CAGTips and TricksBack up Your "Favorites" and "Desktop" Folders to Your P: DriveMaking a backup of your "Favorites" and "Desktop" folders to your P: drive should be a task performed on a routine basis. In the case where your VA computer needs to be replaced or re-imaged (everything you have on the computer is wiped clean and started over), you can save a great deal of time by simply copying your backups back on to the new machine. Having a copy of these folders on your P: drive also makes them accessible when you VPN into the VA network.Here's how:1. Go to the file Explorer and find your username in the following location: C:\Documents and Settings2. Open your folder and highlight the "Desktop" folder and "Favorites" folder (use Ctrl-left-click to select more than one folder at a time).3. Right-click on the highlighted folders and copy4. Go to your P: drive. Right-click on the highlighted P: drive and paste.TroubleshootingCitrix software will not download from internet:1. Connect to: the client that you need, save to PC, then run.Can't log in. Account disabled:1. Contact the Information Security Officer (ISO), Larry Green. Ph: (402) 995-3558(402) 995-3558, Lawrence.Green@va.gov2. Call the VPN Help Desk directly at (800) 877-4328(800) 877-4328 FREE.NOTE: It is recommended that you log in to VPN on the same day that your account is re-enabled to avoid the account from being reset again. To avoid this problem of disabled accounts, users are reminded to VPN in on a regular basis. After 90 days of inactivity, the account will be disabled.Can't remember password:1. Reset password. Call the VA Help Desk (402) 995-HELP (4357)Can't open e-mail. Outlook does not appear to recognize my name.Mail options may need to be manually configured. Open the "Mail" icon in the Control Panel and make sure that the Microsoft Exchange server is VHAV23MSG3.v23.med.va.govEnter your username and click the "Check Name" button. Also, open the "More Settings. ..." dialog and enter your VA e-mail address.As a work-around, the VA has a Web-mail site: exchweb/bin/auth/owaologon.asp? url= reason=0I can't see my "Personal Folders" in Outlook:1. Within Outlook, go to Tools --> Account Settings --> Data Files tab. Add "Personal Folders.pst" located on your P: drive.Have not received any feedback from ISO on status of VPN account request:1. Review any information that may be available at the following site: Contact the Information Security Officer (ISO), Larry Green. Ph: (402) 995-3558(402) 995-3558, Lawrence.Green@va.govVA Remote Access PolicyIt is the responsibility of the user who has been granted remote access to VA resources to read and understand the following:VA Remote Access Policy VA Handbook 6500 places restrictions on VA remote access users. Please review the following: Handbook 6500 Information Security Program (PDF)6500 Appendix A. Terms and Definitions (PDF)6500 Appendix B. Acronyms (PDF)6500 Appendix C. References (PDF)6500 Appendix D. Minimum Security Controls For VA Information Systems (PDF)6500 Appendix E. VA Control Configuration Standards (PDF)6500 Appendix F. VA Password Management (PDF)6500 Appendix G. VA National Rules Of Behavior (PDF)Users are encouraged to read the entire VA 6500 Handbook and other remote access compliance documentation located at . If your remote access environment does not comply with the requirements outlined in the Handbook or your remote access needs are not addressed in an approved waiver, then you are not an authorized remote access user. If you have questions pertaining to this policy or your remote access status, please contact your Information Security Officer (ISO), Stephen Quinn.Remote Access Software and DocumentationRemote access software, supporting documentation, FAQs and general information are hosted at the VA's Remote Access web site found at . Please ensure you have TLS 1.0 enabled on your web browser before attempting to access this site. To enable TLS within Internet Explorer: Select 'Tools', then 'Internet Options', then the 'Advanced' tab. Enable the checkbox for 'Use TLS 1.0' (found towards the end of the list). This web site is password protected - you will need to provide your VA windows login credentials and password before you can gain access.

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